



TERMS AND CONDITIONS

Online and face-to-face maths tuition

These terms apply between Gabeth Limited, trading as Gabeth Education Consultancy (“we”, “the tutor”) and the parent, guardian or adult student booking sessions (“you”). Booking a session means you accept them. Version 5.0, September 2026.

1. Sessions

- 1.1 Sessions are 60 minutes and run at the same weekly slot wherever possible. The slot is held for you until you tell us you are stopping.
- 1.2 Sessions begin and end at the agreed time. Please be ready a few minutes before the start.
- 1.3 If a student joins late, the session still ends at its scheduled time. Lost time cannot be added to the end.
- 1.4 A session missed without notice is charged in full.

2. Fees and payment

- 2.1 Fees are those on our published rate card at the time of booking. Online rates are fixed. Face-to-face tuition starts at £100 an hour and the rate for your address is agreed in writing before the first session.
- 2.2 You may pay week by week, invoiced for the session ahead, or for a block of ten sessions up front at a lower hourly rate. The weekly commitment is the same either way.
- 2.3 Payment is due in advance, on invoice, before the session or block it covers. We accept bank transfer only for now; the details are on the invoice.
- 2.4 If an invoice is unpaid by its due date we may pause further sessions until the balance is settled.
- 2.5 A block of ten sessions is valid for six months from purchase.
- 2.6 Rates are reviewed each August. A new rate applies only to sessions booked after we have told you in writing; a block already paid for is honoured at the rate you paid.

3. Cancelling and rescheduling

- 3.1 Please give at least 24 hours’ notice to cancel or move a session. Inside 24 hours, the session is charged in full.
- 3.2 If we cancel, we will give as much notice as possible and offer an alternative time at no cost.
- 3.3 In a genuine emergency on either side, tell the other as soon as you can and we will arrange a replacement session.
- 3.4 For face-to-face sessions, if we cannot reach you because of weather or travel disruption, the session is rescheduled at no cost or delivered online where that works.

4. What each kind of session needs

- 4.1 Online: a reliable internet connection, a computer or tablet, Microsoft Teams, and paper and a pen. If a technical fault prevents a session, it is rescheduled at no cost.
- 4.2 Face-to-face: a quiet, well-lit table in a communal room, and an adult at home for the whole session.
- 4.3 Either way, the Teams invitation goes to the student’s own email address.

5. Conduct

- 5.1 Student and tutor will treat each other with respect. Inappropriate behaviour or language may end the arrangement immediately.
- 5.2 Students are expected to take part actively and to minimise distractions during the session.

6. Safeguarding

- 6.1 Your tutor holds an Enhanced DBS certificate with a check of the Children's Barred List, registered on the DBS Update Service. The original is available to view on request.
- 6.2 Online sessions: we ask that students work in a communal room rather than a bedroom, and parents are welcome to be present or within earshot at any time.
- 6.3 Face-to-face sessions: an adult must be at home throughout. Sessions take place in a communal room with the door open, never in a bedroom. We will not begin a session if no adult is present.
- 6.4 Contact with a student under 18 is through the parent or guardian's email, or a thread that includes them.
- 6.5 Sessions are not recorded by either party without the agreement of both. Any recording we make is shared with the parent or guardian.

7. Your information

- 7.1 We hold the student's name and email address, year group, school, course details and progress notes, and parent contact details, only to provide tuition. Gabeth Limited is the data controller.
- 7.2 We do not share this information with anyone else without consent, except where required by law or where a child is at risk.
- 7.3 Records are kept for two years after the last session and then deleted. You may ask to see, correct or delete what we hold at any time by emailing eb@gabetheducation.co.uk.

8. Ending the arrangement

- 8.1 You may stop at any time by telling us in writing. Unused sessions in a paid block are refunded in full.
- 8.2 We may end the arrangement if these terms are not kept to. Unused sessions are refunded.

9. What we can and cannot promise

- 9.1 We prepare thoroughly and teach to the best of our ability. No tutor can guarantee a particular grade, and we do not.
- 9.2 Our liability is limited to the value of the sessions booked. We are not liable for indirect or consequential loss. Nothing in these terms limits liability for death or personal injury caused by negligence, or for anything else that cannot lawfully be limited.

10. Governing law

- 10.1 These terms are governed by the law of England and Wales.

Gabeth Education Consultancy is a trading name of Gabeth Limited, registered in England and Wales, company number 11811101. Registered office: 6 Honeypin Drive, Aylesbury HP18 1AG, United Kingdom.